



## Report to Policy Committee

**Author/Lead Officer of Report:**  
Jonathan McKenna-Moore,  
Service Manager

**Report of:** Director of Adult Health & Social Care

**Report to:** Adult Health and Social Care Policy Committee

**Date of Decision:** 16<sup>th</sup> November 2022

**Subject:** Adult Health and Social Care: Approve Adult Social Care & DASS Local Account 2021 - 2022

Has an Equality Impact Assessment (EIA) been undertaken?	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
If YES, what EIA reference number has it been given? 1314				
Has appropriate consultation taken place?	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
Has a Climate Impact Assessment (CIA) been undertaken?	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
Does the report contain confidential or exempt information?	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>

### Purpose of Report:

The purpose of this report is to approve the publication of the Sheffield Local Account for 2021/22.

A Local Account is a public document reporting on the performance of Adult Social Care for the Local Authority area. The *Sheffield Local Account 2021-22* will be published online on the Sheffield City Council website, with accessible print and audio versions.

**Recommendations:**

It is recommended that the Adult Health and Social Care Committee:

- 1) Approve the document *Sheffield Local Account 2021-22* for publication online.

**Background Papers:**

None

**Appendices**

- 1) Appendix 1 – Sheffield Local Account 2021-22
- 2) Appendix 2 – Sheffield Local Account Performance Data 2021 - 2022
- 3) Appendix 3 – Equalities Impact Assessment

Lead Officer to complete:-		
1	I have consulted the relevant departments in respect of any relevant implications indicated on the Statutory and Council Policy Checklist, and comments have been incorporated / additional forms completed / EIA completed, where required.	Finance: Ann Hardy
		Legal: Patrick Chisholm
		Equalities: Ed Sexton
		Climate: Jessica Rick
	<i>Legal, financial/commercial and equalities implications must be included within the report and the name of the officer consulted must be included above.</i>	
2	<b>SLB member who approved submission:</b>	Alexis Chappell
3	<b>Committee Chair consulted:</b>	Cllr George Lindars-Hammond, Cllr Angela Argenzio, Cllr Steve Ayris
4	I confirm that all necessary approval has been obtained in respect of the implications indicated on the Statutory and Council Policy Checklist and that the report has been approved for submission to the Decision Maker by the EMT member indicated at 2. In addition, any additional forms have been completed and signed off as required at 1.	
	<b>Lead Officer Name:</b> Jonathan McKenna-Moore  0114 2734914	<b>Job Title:</b> Acting Service Manager, Planning Performance and Risk
	<b>Date: 5<sup>th</sup> November 2022</b>	

## **1 PROPOSAL**

- 1.1 Our vision is that everyone in Sheffield lives in a place they can call home, in communities that care, doing things that matter to them, celebrated for who they are and, when they need it, they receive care and support that prioritises independence, choice, and recovery.
- 1.2 The purpose of this report is to improve our accountability for performance against key indicators for our strategy and align our performance reporting with people's personal experience of the services we provide.
- 1.3 The format of this year's Local Account represents a change in approach from previous years, moving away from a focus on statistical data and putting our strategy, actions, and people's experiences to the fore.
- 1.4 Performance data will continue to be reported and available for scrutiny, but the primary interest for this and future years will be improving engagement and providing the information that people tell us matters to them.

## **2.0 BACKGROUND AND CONTEXT TO THE LOCAL ACCOUNT**

- 2.1 The Local Account is intended to be an annual report to the public undertaken by each local authority to update local citizens on Adult Social Care performance and strategic aims for the year ahead.
- 2.2 The most recent published Local Account for Sheffield is currently from 2018, reporting on performance in 2017/18.
- 2.3 Subsequent disruptions due to Covid meant that Local Accounts in the intervening period were not published. Therefore, this report looks back over the period January 2021 to 31<sup>st</sup> March 2022 to include the extraordinary challenges and services provided during the pandemic.
- 2.4 The Local Account highlights our strengths, areas of challenge and priorities for 2022 to 2023. It emphasises our journey towards enabling people to live the life they want to live and in particular enabling people to live independently at home. In particular, the Local Account thanks all social workforce for their dedication and commitment during the pandemic and sets out a path to enable people to be at the heart of all we do.
- 2.5 To develop the Local Account, views were sought from a citizens representative group, a review of our performance was carried out and consider of our progress in relation to the outcomes set out in our strategy.

- 2.6 Benchmarking was also undertaken through a regional ADASS group for Yorkshire and Humber. The group was formed to promote a consistent approach to Local Accounts across the region.
- 2.7 Key elements drawn out through regional workshops have been the emergence of the CQC Assurance Framework and with that the development of Quality statements, the importance of co-production and use of common terminology and datasets. This benchmarking supported development of our Local Account.
- 2.8 In addition to this, the ongoing implications and commitments under the One Year Plan, the Council's Delivery Plan, and the deliberately personal definitions of quality under the CQC Assessment Framework and our Adult Social Care Strategy, our historic approach to the Local Account with reference to national data sets, average time scales and volumes delivered are no longer sufficient.
- 2.9 Due to this, future iterations of the Local Account will aim to demonstrate to the public of our progress against our commitments and outcomes agreed through our Adult Social Care Strategy, key service improvements we have identified through our self-assessment of our performance aligned to the CQC framework and priorities identified in the Council Delivery Plan.
- 2.10 It's planned that this approach will ensure transparency in our setting out our strengths, our impact on people and our areas of continued improvement. In doing so it will evidence our trajectory towards delivering on our vision and outcomes.
- 2.11 The Local Account is included at Appendix 1 for approval by the Committee. The associated performance data is included at Appendix 2.
- 2.12 To make the Local Account accessible to members of the public the Local Account, if approved, will be published online with information about how to access in different language and formats. In addition, an audio version will also be developed further enable accessibility of the Local Account.

### **3.0 HOW DOES THIS DECISION CONTRIBUTE?**

- 3.1 Our long term strategy for [Adult Health and Social Care](#), sets out the outcomes we are driving for as a service, and the commitments we will follow to deliver those outcomes.
- 3.2 One of the commitments under the strategy is to "Make sure support is led by 'what matters to you', with helpful information and easier to understand steps."

3.3 The Local Account provides one of the cornerstones of our engagement with the citizens of Sheffield, including the people who use our services but also the wider population who fund those services and may come to require them in the future.

3.4 Engagement and accountability on performance will inform our service priorities and direct the format and content of future iterations of the Local Account in order to ensure that it is relevant to its intended audience.

#### **4.0 HAS THERE BEEN ANY CONSULTATION?**

4.1 The purpose of this report is to provide information of interest to the public. To provide a guide to the key points of interest we canvassed opinions from established co-production groups and our workforce.

4.2 Feedback from 20 respondents indicated that the key information people wanted from a Local Account were:

1. What services are available
2. Our strategy for Adult Social Care
3. People's experiences of the services they use
4. How people access services
5. The changes and improvements we plan to make in the year ahead

4.3 The Local Account 21-22 includes an invitation to the public to feedback on what they want to see in future reports and it is hoped that a wider and more representative response will inform improvements to the content and format.

#### **5.0 RISK ANALYSIS AND IMPLICATIONS OF THE DECISION**

##### **5.1 Equality of Opportunity Implications**

5.1.1 The Local Account is intended to:

- i. Inform people about what Adult Health and Social Care does
- ii. Monitor our progress in delivery of the AHSC strategy
- iii. Establish areas of focus for improvement
- iv. Invite feedback/challenge
- v. Let people know how they can contribute to a healthier city

5.1.2 From an equality perspective (including our general duties under the Equality Act 2010), we have aimed to ensure the 2021-22 Local Account is:

#### Accessible

- This principally means its accessibility to people using AHSC, carers and other stakeholders. In Equality Act terms, this includes people sharing protected characteristics of Age (e.g. older people), Disability (e.g. sensory impairment or learning disability) and Race (e.g. people who experience language or cultural barriers).
- It includes the Local Account's language and format, which we have strived to keep as accessible as possible without affecting necessary detail
- We have made an open offer to provide the local account in alternative formats.

#### Relevant and responsive

- This refers to the information being useful, proportionate and informed by people using AHSC, carers and other stakeholders.
- The 2021-22 Local Account content takes into account feedback from respondents that people wanted it to include:
  - i. What services are available
  - ii. Our strategy for Adult Social Care
  - iii. People's experiences of the services they use
  - iv. How people access services
  - v. The changes and improvements we plan to make in the year ahead
- It includes an invitation for further/ongoing feedback on the content of future Local Accounts.

#### Focused on equality

- The 2021-22 Local Account includes sections on: Embracing equalities and diversity, Helping our communities 'speak up' and Changing Futures: co-producing new ways close the gap on inequalities

## **5.2 Financial and Commercial Implications**

5.2.1 The budget information included in The Local Account has been corroborated and provided by Finance and is a true reflection of permanent budgets and expenditure in 21/22.

## **5.3 Legal Implications**

5.3.1 Local Accounts are not a mandatory requirement and are not explicitly part of the statutory duties of the Director of Adult Social Services,

5.3.2 However, the Director does have a statutory duty of accountability and Local Accounts are used by the vast majority of Authorities to help fulfil this duty. They are a key feature in the drive to support improvements

under the Towards Excellence in Adult Social Care programme. Such reports should provide details of numbers of service users, changes from year to year, areas of concerns and anticipated pressures. This report appears to address those matters.

#### **5.4 Climate Implications**

5.4.1 There are no significant climate impacts to consider as a result of this report. A Climate Action Plan is planned for March Committee to set out Adult Social Care response and deliverability.

#### **5.5 Other Implications**

5.5.1 There are no further implications to consider at this time.

### **6.0 ALTERNATIVE OPTIONS CONSIDERED**

6.1 Not applicable – no decision or change is being proposed.

### **7.0 REASONS FOR RECOMMENDATIONS**

7.1 The Local Account highlights our strengths, areas of challenge and priorities for 2022 to 2023. It emphasises our journey towards enabling people to live the life they want to live and in particular enabling people to live independently at home.

7.2 Having a Local Account builds in transparency and accountability in relation to reporting on adult social care performance.

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